

# Social Inclusion and Recovery - webinar

Magellan Healthcare, Inc., a subsidiary of Magellan Health, Inc. (Magellan), invites you to participate in our next webinar.

## Webinar Details

**Date:** April 16, 2020

**Time:** 2:00 – 3:30 p.m., Eastern

**Location:** Instructor-led webinar (will be recorded)

**Cost:** Free of Charge

**Duration/time:** 90 minutes

### Speaker:

Tom Lane, NCPS, CRPS

Senior Director, Community and Recovery Supports

Magellan Healthcare

**Target audience:** This activity is targeted for skill levels beginner and intermediate. It is intended for certified peer specialists, certified counselors and clinical staff.

**Goal:** The purpose of this educational activity is to provide the target audience with knowledge and strategies to advance social inclusion and recovery for people living with psychiatric disabilities and/or addictive disorders.

**Learning objectives:** Upon completion of this activity, participants should be able to:

1. List the three elements of a recovery-oriented system
2. Explore societal attitudes, perceptions and actions in context of a broad view of recovery
3. Define social inclusion and social exclusion
4. Identify strategies for applying recovery values and practices to promote social inclusion

## Course outline:

- SAMHSA working definition of recovery
- Societal attitudes about recovery from various life experiences
- Recovery-oriented systems
- Social inclusion and social exclusion
- Social inclusion as a standard
- Summary

## About the speaker

Tom Lane, NCPS, CRPS, has 20 years of experience and leadership developing peer-provided services and supports across multiple systems of care and settings. He is an expert regarding the inclusion of these services and supports in multiple healthcare systems, from publicly funded (e.g., Medicaid, federal block grant, county) systems, commercial health plans and managed care environments to federal/DoD peer support initiatives and models designed to serve military members and their families. A particular area of interest for Tom is the intersection of behavioral health, first responder systems and peer-run organizations. He has done extensive work with justice system partners as a crisis intervention team trainer for multiple jurisdictions and the Federal Bureau of Investigation. He has provided consultative services to SAMHSA, CMS, NASHMPD, MHA, the National Institutes of Corrections, the Council of State Governments, as well as multiple state mental health authority and behavioral health planning council entities.

Tom has implemented grass roots peer support services in the community, formal peer support services within behavioral and integrated healthcare settings, peer support as part of mobile crisis response and crisis diversion services, and within state psychiatric hospital settings. These activities have included peer-run respite services as an alternative to locked psychiatric settings, virtual peer support via peer-operated “warmlines,” and peer support in hospital emergency department settings. Another area of emphasis has been level-of-care transitions, especially intensive levels of care like inpatient, residential and emergency department. He has worked to identify outcomes measures to demonstrate the value and importance of peer-provided services and supports in multiple state Medicaid programs, and is a nationally recognized expert regarding outcomes measures, metrics and quality improvement opportunities for peer support.

Tom was an early recognizer of the impact of social exclusion and social determinants of health on individuals who rely on publicly funded healthcare and other social support services. Over the course of his career, he has applied these learnings to develop innovative solutions and operational processes aimed at increasing access to effective peer support services, improving community connectedness, and enhancing decision support opportunities so individuals can realize improved personal wellness outcomes and improved quality of life. In this work, peer support is a term that encompasses family/parent support, youth support and peer support for other chronic health conditions and life experiences (e.g., forensic involvement, child welfare, suicide attempt survivor).

Tom previously served as a member of the National Advisory Board of the Temple University Collaborative on Community Inclusion, the American College of Emergency Physicians Coalition on Psychiatric Emergencies and the National Quality Forum Collaborations and Partnerships workgroup.

From 2014 – 2017, he served on the national board of directors for the Depression and Bipolar Support Alliance, the country’s leading advocacy group for people living with mood disorders.

**Disclosures:** Tom Lane has no relevant financial relationship or commercial interest that could be reasonably construed as a conflict of interest.

## CE credit eligibility

**Eligible CE hour:** 1.5 CE hours

Upon request, all other health care professionals completing this event will be issued a certificate of participation. For information on applicability and acceptance of CE hour(s) for this activity, please contact your professional licensing board.

**How to obtain CE hour:** To obtain CE clock hours you must view the course in its entirety and complete the course CE evaluation and post test via a web link to be displayed after the conclusion of the course. Upon completing the course requirements, you will be issued a certificate. Partial completion is not accepted.

If you have questions about the course requirements or CE hours, contact:

Magellan/CE Administrator  
Email: [ce@magellanhealth.com](mailto:ce@magellanhealth.com)

**Approval statements:** Magellan has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6233. Programs that do not qualify for NBCC credit are clearly identified. Magellan is solely responsible for all aspects of the program.

Magellan has been approved by FCB as an Approved Continuing Education Provider, FCB No. 5376-A.

## Additional information

**Commercial support:** Magellan did not receive any commercial support for this continuing education program.

If you have questions or would like additional information regarding the content or level of this activity, the speaker’s potential or known conflicts of interest, activities not offered for CE credit and/or technical assistance, contact:

Magellan/CE Administrator  
Email: [ce@magellanhealth.com](mailto:ce@magellanhealth.com)

**Requesting special accommodations:** Magellan will make reasonable accommodations for participants with physical, visual or hearing impairments.

To arrange appropriate access accommodations, contact:

Magellan/CE Administrator  
Email: [ce@magellanhealth.com](mailto:ce@magellanhealth.com)

### **Complaints and grievances**

To express a complaint or grievance, contact:

Magellan/CE Administrator  
Phone: 410-954-4707  
Email: [ce@magellanhealth.com](mailto:ce@magellanhealth.com)

### **Continuing education policy and FAQs**

To request a copy of the [Continuing Education Policy and FAQs](#) contact:

Magellan/CE Administrator  
Email: [ce@magellanhealth.com](mailto:ce@magellanhealth.com)