

Supervising peer support specialists in a changing landscape

Magellan Healthcare, Inc., a subsidiary of Magellan Health, Inc. (Magellan), invites you to view the recording for this webinar, and find information below on how to obtain CE credit.

Webinar details

Type of Activity: Instructor-led recorded webinar (home study)

Cost: Free of charge

Duration/time: 1.5 CE hours (90 minutes)

Speaker:



Dana Foglesong, MSW, NCPS, CRPS
Director, Recovery and Resiliency Services
Magellan Complete Care of Florida

Target audience: This activity is targeted for intermediate skill levels. It is intended for certified peer specialists, clinical and non-clinical staff.

Goal: The purpose of this educational activity is to provide the target audience with knowledge and resources to effectively supervise peer support specialists.

Learning objectives: Upon completion of this activity, participants should be able to:

1. Define the various roles that peer specialists are working in and work site types

2. Identify the common concerns facing supervisors
3. Learn practical tools to support supervisors
4. Locate resources on the supervision of peer specialists to increase the mastery of skills

Course outline:

- Shift happens
- Peer support defined
- Evolution of peer support
- Results from a national survey
- Addressing common concerns
- Practical tools for support
- Q&A/discussion

About the speaker

Dana Foglesong is an accomplished healthcare professional, earning the reputation of a systems change leader adept in combining innovation and planning expertise to execute local, state and national initiatives. She currently works as the Director of Recovery and Resiliency Services for Magellan Complete Care, a specialty health plan for individuals living with mental health conditions. She serves on the senior leadership team and oversees programs impacting social determinants of health for Medicaid enrollees, in addition to providing technical assistance and training to providers and community stakeholders. Prior to joining Magellan, Dana worked for the Florida Department of Children and Families in the Office of Substance Abuse and Mental Health and founded the peer network, The Peer Support Coalition of Florida. In these roles she has leveraged opportunities for current and past recipients of services and their families to have their voices included in the creation, implementation and review of service delivery practices.

Dana is a subject matter expert on recovery-oriented systems of care, supervision of peer support workers, and peer delivered and whole health approaches within integrated health settings. She currently serves as the president of the board of directors for the National Association of Peer Supporters and is a member of the American Psychiatric Association's Presidential Taskforce on Interprofessional Collaboration. Dana is a former member of the board of directors for NAMI National, and the National Council's Addressing Health Disparities Leadership Program. As a native of Southwest Florida, she is active on local issues related to public safety, fostering a livable community, and eliminating homelessness. Dana is a nationally certified peer specialist and holds a master's degree in social work from the University of Central Florida.

Disclosures: Dana Foglesong has no relevant financial relationship commercial interest that could be reasonably construed as a conflict of interest.

CE credit eligibility

Eligible CE hour(s): 1.5 CE hours (90 minutes)

Upon request, all other health care professionals completing this event will be issued a certificate of participation. For information on applicability and acceptance of CE hour(s) for this activity, please contact your professional licensing board.

How to obtain CE hours: To obtain CE clock hours you must view the course in its entirety and complete the course post-test (80% passing score required) and evaluation via a web link to be displayed after the conclusion of the course. Upon completing the course requirements, you will be issued a certificate. Partial attendance is not accepted.

If you have questions about the course requirements or CE hours, contact:

Magellan/CE Administrator
Email: ce@magellanhealth.com

Approval statements: Magellan has been approved by FCB as an Approved Continuing Education Provider, FCB No. 5376-A.

Additional information

Commercial support: Magellan did not receive any commercial support for this continuing education program.

If you have questions or would like additional information regarding the content or level of this activity, the speaker's potential or known conflicts of interest, activities not offered for CE credit and/or technical assistance, contact:

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Requesting special accommodations: Magellan will make reasonable accommodations for participants with physical, visual or hearing impairments.

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