Demonstrate empathy to benefit others

In your work and home lives, showing understanding and having empathy helps everyone around you.

- 1. Give others your full attention, looking for verbal and nonverbal cues to help you fully understand their situation.
- 2. Put aside your own views and see things from the other person's perspective. Walk a mile in their shoes.
- 3. Take the positive action that you believe will help them.

For more information and resources, visit MagellanHealthcare.com/BIPOC-MH.



Magellan HEALTHCARE.