

How to log into Member.MagellanHealthcare.com for the first time with an EXISTING MagellanAscend or MagellanRx.com/member account user name (aka email address) and password

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PLEASE READ

- For the convenience of our members, Magellan has a feature where you can use the same **personal** email address (aka user name) and password across different Magellan member portals (MagellanAscend.com, MagellanRx.com/member and now Member.MagellanHealthcare.com).
- If you do not remember your password for MagellanAscend.com or MagellanRx.com/member, <u>click</u> <u>here for instructions to reset it</u>.
- If you are happy with this feature, you may use the same personal email address (aka user name) and password to sign into Member.MagellanHealthcare.com and do not need to set up a new account on the new website. Please see the instructions below.
- If you prefer not to take advantage of this feature, you may set up separate accounts using different email addresses (aka user names). In this case, you will need to register for a new account on Member.MagellanHealthcare.com. <u>Click here for instructions on how to create a new account</u>.
- Whether you use the same email account/user name and password across all portals, or you use a different email/user name for each, you may not use your MagellanHealth.com or MagellanFederal.com email addresses on any member portal.

How to log into Member.MagellanHealthcare.com for the first time with an EXISTING MagellanAscend or MagellanRx.com/member account email address (aka user name) and password:

Again, if you used a Magellan work email address to set up an account on MagellanAscend or MRx.com/member, you must create a new account with a personal email address. <u>Click here for instructions to create a new account.</u>

1. Type Member.MagellanHealthcare.com in your browser address bar or click on the MagellanAscend tile in Okta.

2. You should arrive at the "Start" page below. Click on the white "Sign In" button.



3. You should arrive at the login page below. Enter your MagellanAscend.com or MagellanRx.com/member email address (user name) and password. Click the blue "Sign In" button. Please do not use a Magellan work email address.

Sign I	n
Email	
Password	
Remember me	n
Need help signing in?	



4. You should arrive at the "Let's find your benefits" page below. Select Magellan Health from the drop-down menu and click the blue "Continue" button.

					🔺 Crisis Hotlines 🕴 Fine	d Care Search 🔍	Message Center 🏚
Magellan Healthcare.	Life Family, Finances, Legal	Mind Mental Wellbeing	Body Physical Wellbeing	My Dashboard & Recommendations			👌 Sign Out
						eq.	How can we help you today?
		Let	's find y	/our ben	efits		
Your information is private and never shared without your permission.							
		This program	was offered to me by	t*			
		Select your	organization or en	nployer	~		
			Co	ntinue >			
			A Crisis Hot	tines Contact Us			
Terms of Use Privacy Policy Disclaimer Nondiscrimination & Languages							
			©2022 Magellan Hea	alth, Inc. All Rights Reserv	ed.		

5. You should arrive at the "Welcome!" page below. Click on the blue "Set up your account" button.

Welcome!
Your wellbeing journey begins here
Magellan Mealthcare.
 Get support for all your wellbeing needs
✓ Tell us more to get personalized recommendations to help you thrive
 Feel secure — we never share personal information with employers
Set up your account
Set up your account



6. You should arrive at the registration page below. Fill in all of the fields and check the box to the left of "I agree with the Terms of Use, Disclaimer and Privacy Policy." Click on the blue "Create Account" button.

MAGELLAN HEALTH					
Let's start by registering your account.					
First Name *					
Last Name *					
Date of Birth "					
Street Address*					
City/Town *					
State *					
Zip *					
What is your preferred email. address? * ③					
Your email address will show here					
agree with the terms of use, Disclaimer and Privacy Policy.					
< Back Create Account >					

7. You should arrive at the "Your account is created!" page below. Click on the blue "Keep going" button.





8. You should arrive at the "How can we help you?" page below. Choose one or more areas of your life where you feel you need the most support. This information is confidential and is used to create your personal experience. Then click the blue "Save and keep going" button.

Leose the area(s) of your life where you need the most support. We'll recommend learning resources, professionals and self-help tools to help.	
2 of 3 How can we help you? Choose the area(s) of your life where you need the most support. We'll recommend learning resources, professionals and self-help tools to help.	
2 of 3 How can we help you? Choose the area(s) of your life where you need the most support. We'll recommend learning resources, professionals and self-help tools to help.	
Choose the area(s) of your life where you need the most support. We'll recommend learning resources, professionals and self-help tools to help.	
Social Emotional Career Forming strong relationships Feeling confident and resilient Liking what you do every day	
Financial Physical Community Making the most of your money Having good health and energy Being safe, secure, and engaged	
Save and keep going \Rightarrow	



9. You should arrive at the "How do you feel" page below where you will be asked how you feel about your life on a scale of 0 to 10. Remember, all your answers are completely confidential, and your employer won't see your individual information.

Select a value from 0 to 10, where 0 is the worst possible life, or you don't know how you are feeling (and that's OK!) and 10 is the best possible life. Then click the blue "Save and Finish" button.

EVEREST BANK					
Magellan HEALTHCARE.					
۲ من من عن من ع And finally, how do you feel about your life?					
Please imagine a ladder with steps numbered from zero at the bottom to ten at the top. The top of the ladder represents the best possible life for you and the bottom of the ladder represents the worst possible life for you.	Which step comes closest to the way you feel? Best Possible Life				
On which step of the ladder would you say you personally feel you stand at this time, assuming that the higher the step the better you feel about your life, and the lower the step the worse you	10 9 8				
feel about it?	7 6 5				
	Worst Possible Life (or Don't Know)				
← Back	Save and finish →.				



10. You should see the following screen that indicates your personal dashboard is being created:



11. Once that's complete, you're at your personal dashboard and ready to start your wellbeing journey!

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Magellan	Life Hind Body Family, Frances, Legal Hanad Hollsware Physic	Hy Dashboard		d Sign Ove
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	Wol	como back St	onhl	
	well	Lonie Dack, St	epn	
		ay to go: tou now have a personatized pla	in.	
		Next Steps on My Plan		
	Easy as 1. 2. 3. Th	ese items are at the top of your list to impro	ve your wellbeing.	
	Track your emotional health w	ith Connect with a coach.	Mind-Body Wellness	
	NeuroFlow. Understand how mood and sleep affect you	Schedule time with a wellbein and relationship coach.	g Learn how your emotional and physical health work togother to improve your overall wellbeing.	
	emotions.			
1		View full Page 4		
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	m eMbrace Get Personal 7/2	Neuroflaw 1	Enstional Intelligence Denystified-The	
	Are you ready to make changes in your	10/47	Tomorrow at 2:00 PM [7 Notice:	
		~, mont	Virtual coaching session with Jerewine Oothe Menday, October 4, 2021 of 200 PM ET Appelatment	
	Support for every step on your	journey		
	Connect with a professional	Access tools and programs	Explore our learning library	
	Get private, one-an-one support from coaches and care providers.	Boost your wellbeing with well-help tools, mobile apps, and targeted support programs.	Learn and grow with our entensive library of articles, videos, and webmans.	
	Make a connection	View tools and programs	Deptore all resources	
2	Trending Resources			
	Lower your stress levels by	Learn how your emotional	3 Secrets to Having Your	
	developing and nurturing your personal relationships.	and physical health work together	Best Relationship	
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