Wellbeing Solutions

At Magellan Healthcare, we understand that every organization has unique needs for supporting employee wellbeing. That's why our Employee Assistance Program and Specialized Solutions offer a flexible approach to employee benefits that aligns perfectly with your organization's culture, goals and budget.

Employee Assistance

For leaders and managers

Critical Incident Response services are led by our highly experienced team to assist managers and employees in coping with traumatic events.

Training includes a quarterly newsletter and a live webinar led by experts. The topics cover managing change, identifying vulnerable employees and more.

Manager Support Consultants provide personal consultations for leaders on self-development, individual employee concerns and team-building opportunities.

For employees and their household members

Counseling services are available with licensed providers in-person and virtually (by phone, video, live chat and in-app messaging).

Financial Wellbeing helps employees build financial security by providing them with access to topnotch money coaches, online tools, resources and education.

Member Website provides a personalized experience and centralized access to education, services and resources.

Digital Emotional Wellbeing app enables employees to self-serve clinically validated therapy modules for help with anxiety, resilience, stress, depression, chronic pain and more.

Identity Theft Resolution service provides education on how to prevent identity theft and guidance to help to restore credit if employees experience fraud.

Wellbeing Coaching, provided by certified coaches, helps employees clarify goals, identify obstacles and develop action-based solutions.

Discount Center offers hundreds of deals on nationally recognized brand-name products and services, making makes lives better.

Legal Services provides employees access to consult with an attorney and visit an online resource center with resources on estate planning, family law, personal property, taxes, audits and more.

Work-Life Services provides employees with 24/7 access to highly trained and compassionate specialists to assist with everyday stressors and major life events.



Specialized Solutions

Advanced Financial Wellbeing provides unlimited access to an unbiased Money Coach, a personalized website with financial content and budgeting tool.

Appointment Assist is a concierge service that helps members find the earliest available in-person counseling appointment.

Backup Care helps employees secure and pay for care for children, elders, pets or self-care when regular care services fall through.

Behavioral Health provides a full spectrum of clinical services and innovative technology to identify and treat anxiety, depression, substance misuse and other diagnosed behavioral health conditions.

Breastfeeding Support for working mothers with 24/7 access to lactation consultants for guidance on breastfeeding challenges and concerns.

Care Membership provides employees with unlimited access to find and manage care for children, elders, pets, housekeeping and more.

eMpower is a program for employees on disability leave due to a behavioral health condition. It helps them access treatment quickly and supports a faster return to work.

Global employee support includes culturally sensitive, localized and expatriate services in over 200 countries/territories.

Gallup® Wellbeing Index is a series of questions designed to measure wellbeing in six areas: emotional, career, social, financial, physical and community.

ID Protect Pro and Premium* offers one-on-one assistance, monitoring and protection technologies to create a true 360° identity security experience anywhere, anytime.

iMclusion is a diversity, equity and inclusion program that develops culturally competent organizations and individuals.

LegalShield* is a comprehensive legal protection plan that provides families with direct access to qualified attorneys through a dedicated network of provider law firms.

Magellan Autism Connections® combines expertise in the care of children diagnosed with autism with targeted efforts to engage and serve caregivers.

On-Demand Tutoring provides 24/7 access to professional tutors and educational tools for grades K-12 and college, test prep, self-study tools and more.

On-Site Counseling removes barriers to care by providing convenient, easy-to-schedule counseling appointments in the workplace.

Senior Care Planning provides employees with expert guidance and assistance to help them make the best decisions for their loved one's care needs.

Teen Mental Wellbeing app helps teens by promoting selfunderstanding, building resilience and empowering them on their journey to mental wellbeing.



Ready to talk to someone about transforming your employee experience? Visit MagellanHealthcare.com/employers or contact your Magellan representative.