

Connect Nevada: Strengthening Youth, Empowering Families - Provider Forum

Magellan
HEALTHCARE®

Meeting agenda

» **Magellan Health**
– company, and
children and
youth services
overview

» **The new Connect Nevada:
Strengthening Youth,
Empowering Families
program** – enhancing
mental health services for
children and youth

» **We want to hear
from you!** – your
valuable input is
critical



Health Plan

- ✓ 50 years leading BH industry
- ✓ Commercial, Medicaid, Medicare, Medi-Cal populations
- ✓ 6.1 million lives; 20 clients; 17 states
- ✓ Comprehensive solutions and companion packaged capabilities
- ✓ Admin, shared-savings and full risk-bearing pricing models

Employer

- ✓ 30 years solving employer needs
- ✓ Manufacturing, retail, services, healthcare
- ✓ 1,000+ customers and 11.5 million lives
- ✓ Innovative EAP, work life, resiliency and Gallup® assessment solutions and strategies
- ✓ 40,000+ providers (in-person, telehealth, BetterHelp)

Public/States

- ✓ 27 years partnering with states and agencies
- ✓ Medicaid
- ✓ Child and adolescent programs
- ✓ Community-based services focus
- ✓ 5 states; 700,000 lives; 12 clients

Federal

- ✓ 140+ years federal space legacy
- ✓ 33% military-connected workforce
- ✓ Military counseling; resiliency coaching; counseling
- ✓ 5 million lives; 37 customers
- ✓ 334 worldwide locations

The new Connect Nevada: Strengthening Youth, Empowering Families program



Magellan awarded Connect Nevada: Strengthening Youth, Empowering Families program



Through the program, Magellan will coordinate with providers and organizations across the state, and youth and families to provide services based on assessed need, regardless of insurance type.

Children and youth with no health insurance may also receive services.

The Connect Nevada: Strengthening Youth, Empowering Families program will enhance and expand the system of care for this population.

The new program will expand access to community-based services and supports for children and youth, and their families, with complex mental healthcare needs who are at risk for out-of-home interventions.

Who we will serve

The new program will provide and/or coordinate services for children and youth with mental health needs, aged 3 through 20, and their families and are:

Medicaid enrolled/eligible or under-/un-insured and:

- At risk of out-of-home interventions
- Receiving treatment in a residential treatment facility or inpatient setting
- Involved in multiple child serving systems

At risk of being in the custody of a state or county agency or institution

Services

Through a family-driven and youth-guided, strengths-based approach that is coordinated across child-serving agencies and providers, we will provide access to:

High Fidelity Wraparound (HFW) and other care coordination services

Intensive Home-based Treatment

Emergency and planned respite

Family peer support and youth peer support

A deeper dive on HFW, respite and peer support

High Fidelity Wraparound (HFW)

- Family-driven and youth-guided team process
- Care coordination built on strengths and needs
- Streamlines multiple care plans into one
- Connection to formal and natural supports

Emergency and planned short-term respite

- Relief for families/caregivers of a child/youth with a mental health challenge or for the child/youth
- Temporary direct care and supervision for the child/youth
- Helps to de-escalate stressful situations

Family and youth peer support

- Formal and informal supports based on lived experiences
- **Family peer supporters** - lived experience raising children/youth with mental health challenges and navigating child- and family-serving systems
- **Youth peer supporters** - lived experience with mental health and/or substance use challenges

How we will implement the Connect Nevada: Strengthening Youth, Empowering Families program

✓ In partnership with the state and Wraparound in Nevada (WIN) program:

- **Magellan will provide HFW services**
- **Magellan will work with individuals and provider agencies that will offer:**
 - Home and community-based therapies
 - Respite (planned and emergency)
 - Youth peer support
 - Family peer support

✓ Magellan will partner with as many interested child-serving parties as possible:

- **Community service providers**
- **Schools & school programs**
- **Tribes**
- **Other community members invested in supporting children and families**
- **County & State agencies**

✓ Formal relationships with payors to coordinate care across systems

Connect Nevada: Strengthening Youth, Empowering Families - timeline

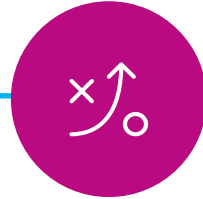


General timeline

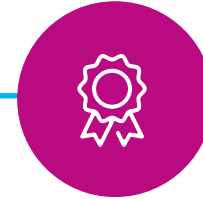
Starting
February 1, 2024



Initial focus:
Youth who
need to come
home



Gradual build
across communities,
utilizing comprehensive
resources, and
achieving positive child
and family outcomes



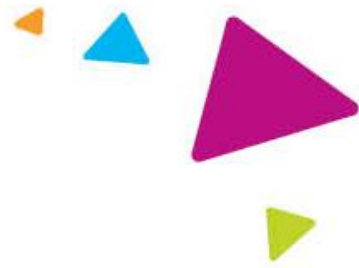
**Quality
program**
sustainability
across Nevada



Magellan wants to hear from you and seeks your valuable input.

The logo for Magellan Healthcare, featuring the word "Magellan" in a large, bold, black sans-serif font, with the word "HEALTHCARE" in a smaller, blue, all-caps sans-serif font directly beneath it. A registered trademark symbol (®) is located at the end of the word "HEALTHCARE".

Magellan
HEALTHCARE®



Magellan HEALTHCARE. Portal Access: Member Provider Contact

Find a Provider About For Health Plans For Employers For States For Federal/DOD

Home /

Welcome to Magellan of Nevada



Magellan Healthcare is pleased to work with the Nevada Department of Health and Human Services – Division of Child and Family Services, and providers and organizations across the state, to provide a comprehensive and coordinated approach to care and support for children and youth, ages 3-20, with complex behavioral health needs who are at risk for placement outside of their homes or communities. The program will coordinate and provide access to Intensive Care Coordination using High Fidelity Wraparound, Intensive Home-Based Treatment, emergency and planned respite, as well as youth peer support based on a robust strengths-based assessment of need with a focus on family and youth voice.

Crisis contact information

- Call or text **988** if you are experiencing a mental health, substance use or suicidal crisis.
- Call **911** if you are experiencing a medical emergency.



Next Steps

» Network Participation Documents

» Provider Advisory Committee

» Q & A

» For provider inquiries:

» Tiffani Hart, Director, Network Management

» ConnectNV@MagellanHealth.com



Confidentiality statement



By receipt of this presentation, each recipient agrees that the information contained herein will be kept confidential and that the information will not be photocopied, reproduced, or distributed to or disclosed to others at any time without the prior written consent of Magellan Healthcare, Inc., a subsidiary of Magellan Health, Inc. and ultimately Centene Corporation.

The information contained in this presentation is intended for educational purposes only and is not intended to define a standard of care or exclusive course of treatment, nor be a substitute for treatment.